

	Petrobuild	POLICY
	QUALITY	2026.01

PETROBUILD QUALITY POLICY

Purpose

Petrobuild is committed to delivering high-quality engineering, fabrication, construction, installation, and maintenance solutions that consistently meet customer requirements, applicable statutory and regulatory obligations, and industry standards.

Our Quality Policy establishes the framework for achieving operational excellence, customer satisfaction, continual improvement, and sustainable business growth across all projects and services.

Our Commitment

Petrobuild commits to:

- Delivering products and services that meet or exceed customer expectations.
- Maintaining compliance with all applicable legal, regulatory, safety, environmental, and contractual requirements.
- Applying effective quality management systems and best industry practices across all operations.
- Promoting a culture of accountability, professionalism, and continuous improvement.
- Ensuring that all personnel are competent, trained, and empowered to perform their duties effectively.
- Building strong relationships with customers, suppliers, contractors, and stakeholders through transparency and reliability.
- Preventing defects, reducing rework, and improving efficiency through proactive planning and risk management.
- Monitoring project performance and implementing corrective and preventive actions where necessary.
- Encouraging innovation and operational excellence in fabrication, construction, fuel infrastructure, and related engineering services.

Quality Objectives

To support this policy, Petrobuild shall:

1. Achieve high levels of customer satisfaction through quality workmanship and reliable service delivery.
2. Deliver projects safely, on time, and within specification.
3. Continuously improve operational processes, systems, and performance indicators.
4. Maintain effective supplier and subcontractor quality controls.
5. Minimize non-conformances and ensure timely corrective actions.



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6. Conduct regular inspections, audits, and management reviews to ensure compliance and effectiveness.
7. Promote employee development and competency through ongoing training and skills enhancement.

Implementation

Management is responsible for ensuring that this Quality Policy is:

- Communicated and understood throughout the organization.
- Implemented across all departments and project activities.
- Reviewed periodically for suitability and effectiveness.
- Supported with adequate resources, training, and leadership commitment.

Every employee and contractor working for or on behalf of Petrobuild shares responsibility for maintaining the highest quality standards in all activities.

Continual Improvement

Petrobuild is committed to the continual improvement of its Quality Management System and business processes through:

- Performance measurement and reporting
- Internal audits and inspections
- Customer feedback and engagement
- Corrective and preventive action processes
- Management review and strategic planning
- Skills development and operational innovation

Approval

This Quality Policy is endorsed by Petrobuild Management and applies to all employees, contractors, suppliers, and business operations.

Approved By: Bonita Botha

Position: Managing Director

Date: 1 March 2026



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